



## Branch Locations & Delivery Systems

Bank of Bartlett offers the capability to perform banking functions through various channels. Some or all of these channels are widely available to all customers. Traditional avenues (personal visits to physical branch locations) are enhanced by Bank of Bartlett’s generous hours of operation.

Telephone banking services are available to all customers. Our automated phone system, Fast Check, is available to all customers 24 hours a day, and offers a full array of services including the ability to retrieve balances, report lost or stolen Debit cards, and transfer funds, etc.

Personal online banking services are also offered to all Bank of Bartlett customers. The system allows customers to retrieve balances, transfer funds, print statements, e-mail the Bank, access account histories, view check images, and utilize bill payment services.

In addition, Bank of Bartlett maintains a website that provides on-line banking capabilities, bank information including product and service descriptions, employment opportunities, bank news, bank history, bank financial information, and “contact-us” capabilities via e-mail.

### Branch Office Locations and Hours

#### Main Office

6281 Stage Road  
Bartlett TN 38134  
Census tract 206.22  
Tract designation- Middle

#### Raleigh Branch

3691 Austin Peay Hwy  
Memphis TN 38128  
Census tract 205.32  
Tract designation-Moderate

#### Kirby Woods Branch

1870 Kirby Pkwy  
Germantown TN 38138  
Census tract 214.30  
Tract designation- Upper

#### Wolfchase Branch

7984 Highway 64  
Bartlett, TN 38133  
Census tract 206.32  
Tract designation- Upper

#### Cordova Branch

678 N. Germantown Pkwy  
Cordova TN 38018  
Census tract 211.43  
Tract designation-Upper

#### Collierville Branch

1020 W. Poplar Avenue  
Collierville, TN 38017  
Census tract 215.30  
Tract designation- Upper

#### Houston Levee @ 64

9915 Highway 64 Ste 101  
Memphis, TN 38002  
Census tract 210.23  
Tract designation- Upper



## Hours of Operation

Lobby Hours	
Monday - Thursday	9 AM – 4:30 PM
Friday	9 AM - 6 PM
Saturday	Lobby- Closed
	Branch drive-up Live Video Banker ITMs available at all branch locations. Hours: 9 AM – 1 PM
Live Video Bankers	
BoB Video Bankers expanded hours: 8 am - 6 pm   Monday - Friday 9 am - 1 pm   Saturday For Saturday banking, BoB branch locations serve you through the Video Banker ITMs at all branch locations.	
Automated Teller Machines (ATMs)	
Automated Teller Machines (ATMs) are also available at all branch and Memphis area Allpoint locations.	
Customer Care Call Center Hours	
Mon - Thurs: 8:00AM - 5:00PM	
Friday: 8:00AM - 6:00PM	
Saturday: 9:00AM - 12:00PM	

## History of the Bank of Bartlett

Bank of Bartlett was incorporated in the City of Bartlett by local investors and opened for business in 1980. Bank of Bartlett is proud of and attributes much of its success and growth to its ongoing community service and involvement in area churches, schools, charities, and non-profit organizations. The bank has grown rapidly to become one of the largest community banks in the Memphis market and top 30 banks in Tennessee. Bartlett Mortgage, a subsidiary opened in 1983, has consistently ranked in the top 15 mortgage companies in dollar volume of mortgages originated annually. Bartlett Travel opened in 1987 as a subsidiary of Bank of Bartlett and provides an array of leisure and business travel opportunities to its customers. Quality, friendly, and responsive customer service to make customers "feel at home" has been the key driving force for the Bank's growth and expansion to locations within the adjacent metropolitan area. To maintain and improve that service level, a growing distribution network for Bank of Bartlett customers has been developed including 7 strategically located branches in the Memphis area with free ATMs access through the Allpoint network. Allpoint participating ATMs are located nationwide (over 55,000 locations) and are prevalent in the Memphis MSA at area CVS, Allpoint, Kroger, Target and many more locations.

The City of Bartlett, founded in 1865, is a historic city. Once a mainly rural and quiet town, the City of Bartlett has grown to be the 9<sup>th</sup> largest city in the State of Tennessee with over 50,000 citizens in population. Bank of Bartlett branches are also located in the cities of Germantown, Collierville, and Memphis.



Bank of Bartlett offers full banking services, access of account information through FastCheck (our voice activated telephonic banking system), and transaction opportunities 24 hours daily through its extensive ATM network, the Internet, Smart Phone, and cell phone. Commercial and consumer banking, mortgage services, & travel services are all conveniently available.'

### **Record of Opening and Closing Offices**

There have been no branches opened or closed by the Bank during the current year and each of the prior two calendar years.